GUILDQUALITY

Advanced Energy Systems

65 Centennial Loop · Eugene, OR 97401 · **(541) 683-2345** www.aesrenew.com



Advanced Energy Systems is the culmination of 25 years of hands on involvement in the renewable energy industry and the leading commercial solar integrator in Oregon. Since 2002 we have installed more solar energy generating capacity than any other contractor in Oregon. We install solar electric and water heating systems for residences, businesses, and municipalities. Our clients include Kendall Toyota, Hawes Financial, Lewis and Clark College, ODOT, Kettle Foods, Market of Choice, Industrial Finishes, Pepsi-Cola, Guaranty RV, and many other Oregon business leaders. We provide turn-key systems including; Site Evaluation, Energy Analysis, Grant Writing, Tax Incentive Analysis, Engineering, Custom Design, Project Management, and Service. (more)

Customer Feedback Summary

Of 77 customers surveyed, 49 responded (64%)



Map of Recent Work

Showing 42 of 42

• Comments • All Projects

Comments

COMMENT

Area Of Satisfaction Medford, OR Feb 18, 2014

Installation crew and foreman friendly and knowlagble.

Share Comment

COMMENT

Additional Comment Ashland, OR Feb 13, 2014

At some point during the job the vent from the clothes dryer broke. Without even asking one of the guys purchased a new vent and installed it. I offered to pay for that part and was told no. It would have been easy to slap some duct tape on the old one without letting me know.

Share Comment

COMMENT

Recognize Excellence Ashland, OR Feb 13, 2014

Paul the foreman on the job. His diligence prior to the start of the project is why things went so well. He spent literally hours going over the property to have a game plan when things started. Brian the electrical lead was patient and put up with all my questions. I know just enough about electricity to be dangerous and wanted to understand where everything went and what it did. I was never talked down to which I appreciated.

Share Comment

COMMENT

Area Of Satisfaction Ashland, OR Feb 13, 2014

I was pleased at how well the two specialties worked together (rack crew and electrical). It was a pleasure to see a large crew descend on the house and do the installation so quickly. It was apparent to me that the electrical connections between three roof areas was much more complicated than I first thought and I suspect that a less experienced crew might have thrown up their hands at the job.

Share Comment

COMMENT

Additional Comment Dallas, OR Dec 24, 2013

Thank-you! We are quite pleased with our system!!

Share Comment

COMMENT

Recognize Excellence Dallas, OR Dec 24, 2013

Paul was outstanding in service, workmanship and leadership. He also was a good teacher along the way keeping us informed on process and equipment and what was to happen next. Justin was professional and we felt he really cared about this project. He was quick to answer email and/or phone calls, He kept us up to date with the process and educated us along the way.

Share Comment

COMMENT

Area Of Satisfaction Dallas, OR Dec 24, 2013

The general treatment of us as customers. Everyone was friendly and willing to share the knowledge and expertise. We felt everyone was personable and professional. Both qualities were greatly appreciated and valued.

Share Comment

COMMENT

Installation Crew Dallas, OR Dec 24, 2013

Paul and the two men who were on the roof where not only knowledgeable and efficient but took the time to communicate with us so that we knew step-by-step what was happening and why. Thank-you!

Share Comment

COMMENT

Recognize Excellence Coburg, OR Dec 18, 2013

Everyone I dealt with was fantasctic.

Share Comment

COMMENT

Area For Improvement Coburg, OR Dec 18, 2013

They exceeded my expectations.

Share Comment

COMMENT

Area Of Satisfaction Coburg, OR Dec 18, 2013

Staff across the board was extremely knowledgable and great to work with.

Share Comment

COMMENT

Additional Comment Eugene, OR Oct 01, 2013

I would be willing to be a reference if someone wanted to use me. I also think that if anyone can swing it they should do it. It does take effort to put in the system and go through all the motions.

Share Comment

COMMENT

Recognize Excellence Eugene, OR Oct 01, 2013

I would like to recognize Justin Daley our sales guy. He was great. We had to meet on several occasions to go of the details and he did a great job. There was also Bryan and Paul Vermilyea who did a great job, were very respectful and tried hard to be invisible and non disruptive.

Share Comment

COMMENT

Area Of Satisfaction Eugene, OR Oct 01, 2013

I was most satisfied with how they communicated with me every step of the way, they helped me fill out all the paperwork for the energy credits, they helped me with the contracts, they were on time, and they informed me of what to expect.

Share Comment

COMMENT

Area Of Satisfaction Cottage Grove, OR Sep 28, 2013

Installation, quick and professional

Share Comment

COMMENT

Recognize Excellence Eugene, OR Sep 28, 2013

All the folks there but especially Justin, Thomas and Eric. Thanks again for all the assistance and patience!

Share Comment

COMMENT

Area Of Satisfaction Eugene, OR Sep 28, 2013

Their patience and ability in navigating the beauracracies like the University of Oregon. Let's get more solar in higher ed and truly lead in energy reform

Share Comment

COMMENT

Additional Comment Eugene, OR Aug 14, 2013

They were timely, professional and they knew what they were doing. Of all the business that I dealt with I did not have a single complaint. I hope that they are very successful because that would be a good thing. I was glad I got to work with them.

Share Comment

COMMENT

Recognize Excellence Eugene, OR Aug 14, 2013

Everyone that came out was perfect. I felt comfortable having them around. I live on a mountain that is isolated but I never had any concerns.

Share Comment

COMMENT

Area Of Satisfaction Eugene, OR Aug 14, 2013

They held to their schedule, did what they said they would do when they said they would, and they took care of the project. They were also in and out as quickly as possible.

Share Comment

COMMENT

Recognize Excellence Eagle Point, OR Jul 16, 2013

I would like to recognize Paul, the foreman at Advanced Energy Systems for his exceptional service.

Share Comment

COMMENT

Area Of Satisfaction Eagle Point, OR Jul 16, 2013

I was most satisfied that they did what they said they would do and stuck with it.

Area Of Satisfaction Central Point, OR Jul 13, 2013

the job quality seem very professional

Share Comment

COMMENT

Area Of Satisfaction Eugene, OR Jul 13, 2013

the total job from bid to completion

Share Comment

COMMENT

Recognize Excellence Eugene, OR Jun 08, 2013

Justin Daily did a great job. He got us interested in it when we first saw them at the Lane County fair. Paul, the foreman, was really good at working with us and keeping us up to date on what was happening.

Share Comment

COMMENT

Area For Improvement Eugene, OR Jun 08, 2013

The only thing that fell a bit short of our expectations was just the beginning initial start-up. We just thought they would be quicker than they were, but I think they were just busy.

Share Comment

COMMENT

Area Of Satisfaction Eugene, OR Jun 08, 2013

We appreciated that they were really willing to meet with us on a personal basis instead of just calling or emailing or something. They always gave us that option to meet one-on-one, which was special.

Share Comment

COMMENT

Area Of Satisfaction Eugene, OR May 29, 2013

The installation guys were very professional.

Share Comment

COMMENT

Communication Eugene, OR May 24, 2013

They were really good with callbacks. If I had any questions they always contacted me immediately.

Share Comment

COMMENT

Recognize Excellence Eugene, OR May 24, 2013

I'd like to recognzie our salesperson for his exceptional service. He was really wonderful.

Share Comment

COMMENT

Area Of Satisfaction Eugene, OR May 24, 2013

I was most satisfied with their timeliness, and their clarity of communication. They always knew what was going on and when it would take place. They were very helpful as well. They always pitched in with a great attitude if we needed them.

Share Comment

COMMENT

Additional Comment Eugene, OR May 24, 2013

I will keep referring them to people that want to have solar work done on their home. If we have something else to add to our house, they will be the first people we call.

Share Comment

COMMENT

Recognize Excellence Eugene, OR May 24, 2013

Justin did a great job and followed through. He has a great manner about him. He puts people at ease and answers all of your questions. He is good about explaining things and I was pleased with him as well as the rest of the workers who did the job.

Share Comment

COMMENT

Area Of Satisfaction Eugene, OR May 24, 2013

They were responsive and did the project on time. Other people who did work with them were very satisfied. They set up everything well and we were pleased. We've referred them to others already.

Share Comment

COMMENT

Recognize Excellence Eugene, OR May 23, 2013

Yes. Justin Daily. He performance rates an A+ in all aspects. I especially appreciate his efforts to get me correct and complete answers to all my questions. Now, if I could only find someone like him to work on my car.

Share Comment

COMMENT

Area Of Satisfaction Eugene, OR May 23, 2013

I was satisfied in all area top to bottom. AES is a truly professional operation in all phases of its work. They have the knowledge, skill, and ethic to do a job right. I could not be happier with my experience with them.

Share Comment

COMMENT

Additional Comment Eugene, OR May 21, 2013

So far we are very pleased with our experience!

Share Comment

COMMENT

Recognize Excellence Eugene, OR May 21, 2013

Justin Daily was an excellent "go-to" guy. He answered questions clearly, patiently, and in a timely manner. He walked us through the options we had and was able to accommodate our busy work schedules (meeting with us frequently after 6pm). He also was very good at helping us navigate thru the piles of regulations and forms needed to get tax credits or refunds. He made it possible for us to get this system installed.

Share Comment

COMMENT

Area For Improvement Eugene, OR May 21, 2013

They exceeded expectations, no complaints.

Share Comment

COMMENT

Area Of Satisfaction Eugene, OR May 21, 2013

They were professional in providing information and in explaining options. Also very good with meeting the time frame initially agreed upon.

Share Comment

COMMENT

Recognize Excellence Eugene, OR May 21, 2013

Both Justin Daily & the supervisor of the crew that helped with setting up the monitoring system.

Share Comment

COMMENT

Area Of Satisfaction Eugene, OR May 21, 2013

outstanding job with installation, design of system and follow-up after job was completed

Share Comment

COMMENT

Additional Comment Eugene, OR May 20, 2013

I'm very satisfied with the system and happy with the way it went in. There were windows of opportunity that we barely made, and they went out of their way to make that happen. My initial contact with them was last year, and I didn't qualify for the percentage of sun, but Justin was able to come out and do a speculative thing, and they were able to work with me on that.

Share Comment

COMMENT

Area Of Satisfaction Eugene, OR May 20, 2013

My meter runs backwards now. Also, every person I dealt with personally is top notch. I was impressed with their personal and professional skills.

Share Comment

COMMENT

Additional Comment Eugene, OR May 20, 2013

They are a good company with good people.

Share Comment

COMMENT

Area Of Satisfaction Eugene, OR May 20, 2013

I was most satisfied that they were very pleasant and very professional.

Share Comment

COMMENT

Additional Comment Eugene, OR May 20, 2013

I will use them again when I have a project that requires their expertise, and I will continue to recommend them to other people. They get a 10 out of 10 in my book.

Share Comment

COMMENT

Recognize Excellence Eugene, OR May 20, 2013

I would like to recognize Justin, the salesman; Paul, the supervisor; Brian, the electrician; and everyone else as well.

Share Comment

COMMENT

Area Of Satisfaction Eugene, OR May 20, 2013

I was satisfied with all areas. Justin did a fantastic job, kept me up to date, was terrific with the paperwork, and answered all my questions. The installation crew was above and beyond expectations. They were all a joy to deal with. They kept it spotless, let me know what was going on, let me know when they were coming, and left it spotless. I was absolutely impressed and can't say enough good things about them.

Share Comment

COMMENT

Area Of Satisfaction Eugene, OR May 16, 2013

Justin Daily helped us with understanding and navigating the process of applying for utility and tax incentives, and explained options clearly. Paul Vermilyea and his crew, including Brian, did a good job of communicating installation options, and of completing the work, and were very respectful in working around household members while the work was in progress.

Share Comment

COMMENT

Recognize Excellence Eugene, OR May 16, 2013

Justin did an outstanding job and the electricians were great to work with as well.

Share Comment

COMMENT

Area Of Satisfaction Eugene, OR May 16, 2013

I would have to say the level of service that was provided as well as the professionalism.

Share Comment

COMMENT

Area Of Satisfaction Coquille, OR Apr 29, 2013

AES does have depth of experience in the solar industry. I am confident of the base install.

Share Comment

COMMENT

Recognize Excellence Monroe, OR Apr 22, 2013

Don Spiek was excellent.

Share Comment

COMMENT

Area Of Satisfaction Monroe, OR Apr 22, 2013

I really liked the honesty of Don, the project manager.

Share Comment

COMMENT

Recognize Excellence Eugene, OR Apr 14, 2013

Justin DailyPaul VermilyeaJonathan Raanan

Share Comment

COMMENT

Area For Improvement Eugene, OR Apr 14, 2013

If anything, the schedule was stretched out a bit more than originally outlined. This really didn't make a difference to me, but is the only issue that comes close to falling short of my expectations.

Share Comment

COMMENT

Area Of Satisfaction Eugene, OR Apr 14, 2013

I was impressed with the installation crew's rapid and appropriate trouble shooting with regards to the installation of the panels on my metal roof. Backing for the supports was less than ideal and the crew was able to come up with an alternative plan that worked well.

Area Of Satisfaction Eugene, OR Apr 09, 2013

I was pleased that they were a complete turn key operation, in that they did everything and I had to do nothing.

Share Comment

COMMENT

Recognize Excellence Eugene, OR Apr 07, 2013

Yes. Eric Nils and Justin Daily.

Share Comment

COMMENT

Area For Improvement Eugene, OR Apr 07, 2013

None. The met my expectations in all regards.

Share Comment

COMMENT

Area Of Satisfaction Eugene, OR Apr 07, 2013

Advanced Energy Systems was professional, on-time, and on-budget with every aspect of the project. They were very knowledgeable of the products and did an fantastic job of installation.

Share Comment

COMMENT

Additional Comment Medford, OR Apr 05, 2013

Advanced Energy Systems may use CVI Real Property as a reference in the future. I was very satisfied with all aspects of the project. Thank you.Wendy Perston, CVI Real Property, LLC - Medford Oregon

Share Comment

COMMENT

Recognize Excellence Medford, OR Apr 05, 2013

Working with David Matthews was a pleasure. He continued to present proposals with little or no pressure, keeping me up to date on the various programs available, until a suitable solution was found. The installation crew of Paul Vermilyea, John and Tommy was very considerate of working around the medical environment of our building. Working on the weekend was very much appreciated.

Share Comment

COMMENT

Area Of Satisfaction Medford, OR Apr 05, 2013

Advanced Energy Systems continued to work with me over a two year period to find the right system and program to meet the financial needs of the Board of Directors. I felt the AES was looking out for the interests of the customer.

Share Comment

COMMENT

Current Referrals Medford, OR Apr 05, 2013

Not at this time. I have forwarded the company contact information in the past.

Share Comment

COMMENT

Recognize Excellence Springfield, OR Apr 05, 2013

I'd like to recognize Justin, my salesperson, for his exceptional service. I would definitely recommend him.

Share Comment

COMMENT

Area For Improvement Springfield, OR Apr 05, 2013

They didn't fall short of my expectations. I thought they did a wonderful job. The day before they were supposed to come my husband had a serious accident, and they were very helpful with rescheduling. I was pleased with everything.

Area Of Satisfaction Springfield, OR Apr 05, 2013

I was most satisfied with the salesperson. He was very informative, and very helpful. The installers did their job well, and they were very respectful of the situation going on in our home. They gave us great information, and everything was timed well.

Share Comment

COMMENT

Current Referrals Springfield, OR Apr 05, 2013

We've tried to spread their name to a number of people, but most of them don't have roofs in the right direction.

Share Comment

COMMENT

Recognize Excellence Eugene, OR Apr 05, 2013

I would recognize the sales rep. The installers were also good. One of them was named Jared.

Share Comment

COMMENT

Area Of Satisfaction Eugene, OR Apr 05, 2013

They got the job done and did what they said they would do.

Share Comment

COMMENT

Recognize Excellence Eugene, OR Apr 05, 2013

I would like to recognize Justin Daily and Paul Vermillia.

Share Comment

COMMENT

Area Of Satisfaction Eugene, OR Apr 05, 2013

I was most satisfied with their efficiency.

Share Comment

COMMENT

Recognize Excellence Eugene, OR Apr 02, 2013

Justin Wilbur

Share Comment

COMMENT

Area Of Satisfaction Eugene, OR Apr 02, 2013

Customer Service and timely responses.

Share Comment

COMMENT

Additional Comment Springfield, OR Apr 02, 2013

We are very pleased with the system.

Share Comment

COMMENT

Recognize Excellence Springfield, OR Apr 02, 2013

I felt Theron did a good job in selling the system to us.

Share Comment

COMMENT

Area Of Satisfaction Springfield, OR Apr 02, 2013

Professional, efficient, and reliable - nice combination for this type of product.

Share Comment

COMMENT

Recognize Excellence Salem, OR Apr 01, 2013

I would like top recommend Justin, the outside salesman.

Share Comment

COMMENT

Area Of Satisfaction Salem, OR Apr 01, 2013

The outside salesman came through for me. He did a good job.

Share Comment

COMMENT

Problem Resolution Dallas, OR Apr 01, 2013

We did not have any that needed addressing.

Share Comment

COMMENT

Area Of Satisfaction Dallas, OR Apr 01, 2013

I think the actual installers and electricians, these people were very good and once they were here and working and this I mean everyone who came out here. In fact, a couple of guys pull, the wire size they chose was very heavy duty copper and good product, the loss would not be very great. The technique they used and the way that they went about it was very good. I have done a lot of engineering and they should be very proud of those people.

Share Comment

COMMENT

Area Of Satisfaction Eugene, OR Apr 01, 2013

Their overall professionalism was great.

Share Comment

COMMENT

Recognize Excellence Eugene, OR Apr 01, 2013

They were all very good.

Area Of Satisfaction Eugene, OR Apr 01, 2013

I was most satisfied with the care that the installers took to make sure the tile roof stayed intact.

Share Comment

COMMENT

Likely To Recommend Eugene, OR Apr 01, 2013

I already have.

Share Comment

COMMENT

Area Of Satisfaction Pleasant Hill, OR Apr 01, 2013

It has been making a lot of juice everyday and I am happy with the installation and your end has been fine all the way down the line.

Share Comment

COMMENT

Area Of Satisfaction Eugene, OR Apr 01, 2013

I was most satisfied with the overall positive experience.

Share Comment

COMMENT

Recognize Excellence Junction City, OR Mar 28, 2013

Justin Daily and the men who actually installed the equipment.

Share Comment

COMMENT

Area Of Satisfaction Junction City, OR Mar 28, 2013

They are professional and tell the truth about State and Federal credits.

Additional Comment Eugene, OR Mar 28, 2013

I seldom complete satisfaction surveys, but I was so happy with the service of AES, that I felt compelled to complete this one! Thank You

Share Comment

COMMENT

Recognize Excellence Eugene, OR Mar 28, 2013

Justin Daily

Share Comment

COMMENT

Area Of Satisfaction Eugene, OR Mar 28, 2013

All

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Affiliations

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